

Creating a new world  
of IPportunities



Applications

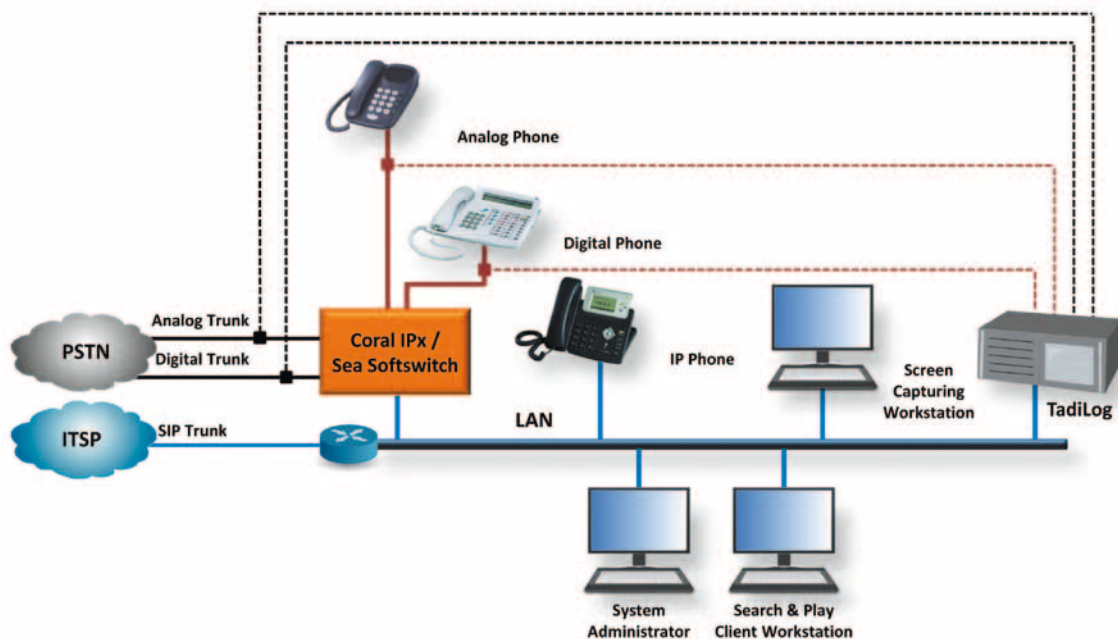
TadiLog

**The Ultimate Call  
Recording Solution**

 Tadiran Telecom

## TadiLog Logger for all your recording needs

**T**adiLog is Tadiran's powerful, reliable, and feature-rich call recording and screen logging system for the Coral and Sea Softswitch. It records all communications between trunks, including digital and SIP trunks, as well as between all kinds of stations, including analog, digital and IP phones. Voice recordings in conjunction with screen capturing capabilities allow all agent / user activity to be thoroughly monitored. And with a powerful search mechanism all recordings can be easily retrieved and played back by the system administrator locally or remotely via a user-friendly web-based management interface.



### TadiLog - Meeting all your Call Recording Needs

Compatible with Coral Sea Softswitch and Coral IPx platforms, TadiLog is designed for total or selective recording, recording on demand, and retrieval of audio and video. Audio sources include analog, digital and IP phones, and video is received from screen activity.

The basic unit of TadiLog is the logger-VMC. Multiple Loggers and client workstations communicate via the Local Area network (LAN). In theory, the network model allows TadiLog to be expanded to record an unlimited number of input channels.

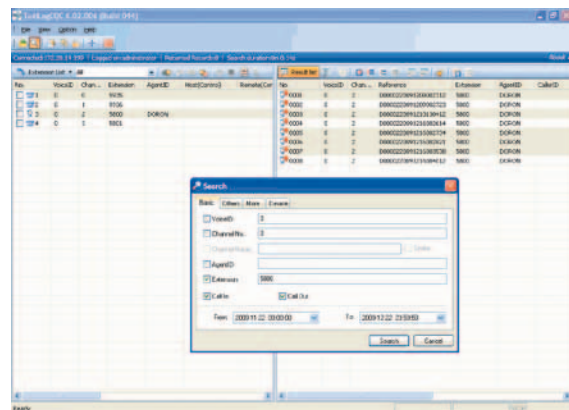
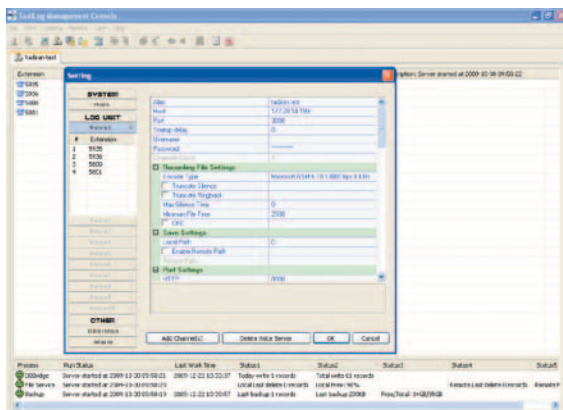
TadiLog can passively tap into incoming and outgoing trunks and all types of extensions, including VoIP Span ports, achieving real-time call recording and monitoring without interruption to service.

When audio or screen activity is recorded, it is stored on one or more local hard drives each of which offers a reliable primary storage media for multi-user, multi-operational random access. For long-term storage and retrieval, all of the selected recorded audio and video is continuously archived to DVD RAM, DVD+/-R (RW), NAS (Network-Attached Storage), SAN (Storage Area Network), etc.

Audio can be played by TadiLog locally via soundcard, or remotely by client workstations or Web browser. From the client workstation, authorized users can activate live monitoring of telephone conversations and screen activities via the network.

## TadiLog Highlights and Benefits

- **Affordable** — Professional voice logging system with a superior cost-performance ratio.
- **Supports a variety of voice sources** — Allows you to automatically record a wide range of voice sources. Designed with cutting edge hardware and software, TadiLog is capable of recording multiple channels simultaneously tailored to specific needs and configurations.
- **Scalable and Modular** — The use of one platform saves customers' investment. All input channels, including incoming analog lines, digital extensions, digital and SIP trunks and IP phones are centralized into a single Logger.
- **Flexible approach to call logging** — Including Total Recording, Selective Recording, and Recording on Demand.
- **Adaptability** — Can be installed and used as a standalone recording system for single site recording or as a centralized recording server for larger communication networks.
- **Powerful** — Comprehensive voice logging, search, monitoring, and playback capabilities.
- **Secure** — Multi-level access control (extensive rights can be defined for different users).
- **TadiLog Screen Monitoring & Logging** — Screen capturing, monitoring and playback can be executed by any client workstation on the LAN. Starting and playback screen and audio recording are synchronized. Using screen capture in conjunction with voice recording provides a complete picture for accurate evaluation of agent activity.
- **TadiLog Easyweb-browser based management** — TadiLog Easyweb enables you to manage, access, search and playback audio records in the easiest way. Wherever you are, just by simply typing the IP address of your logger, user name and password, you are able to have full control of your logger.



## TadiLog Features and Applications

- **TadiLog can record** — All types of analog lines, digital extensions, ISDN BRI lines, E1/T1 PRI, SIP trunks and IP devices.
- **Live Monitoring** — Listen to live calls with one click, at the server, via network connection (TadiLog CQC) or via the Internet (TadiLog Easyweb).
- **Accessible** — Remote access and control software (TadiLog CQC) is included with unlimited licenses. Enjoy all the features and functionality of TadiLog on any computer connected to the same LAN.
- **TadiLog Software** — User friendly, high performance, reliable Windows-based operating system using My SQL or SQL server database.
- **Call search criteria** — Powerful search filters. Calls can be searched by any combination of the following search criteria: Agent name, Call duration, Date and time, CLID, Dialed number Channel Number, Channel Name, Call direction (incoming/outgoing or both), CTI references and more.
- **Flexible long-term storage and archive** — Local and network storage and archive are standard features of TadiLog recording solutions, supporting archiving to any mass storage device such as NAS and SAN.

## TadiLog – Other Benefits

- **Integrated VoIP Recording** — Same platform used for analog, digital, and VoIP recording.
- **Multi-language Support** — The TadiLog CQC interface can support multiple languages.
- **Audio and video Compression** — Using efficient compression, the system allows hours of audio and screen recording, selectable CODECS per channel, such as: GSM, Microsoft GSM, WAV, ADPCM, G.729A and more.
- **System Administrator** — Permission-based access via LAN, Multi-level password.
- **Audio/Visual Alarms** — Continuous self-diagnostics for major operation modules like Database Operation, system hardware, storage and backup device, etc. by using Alarm types such as SMS and E-mail.



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